



# THE F&B OWNER'S Efficiency Checklist



## 5 WAYS

TO SPEED UP SERVICE &  
PROTECT YOUR MARGINS

Running a successful F&B outlet isn't just about great food—it's about how fast and accurately that food reaches the table. Use this checklist to see where your operations can be made easy.

1

## Turn Tables Faster with "Point-of-Service" Ordering

The Goal: Reduce the "order lag" between a customer sitting down and the kitchen starting the meal.

### The Pro-Tip:

Don't make waiters walk back to a fixed terminal. Use mobile ordering to fire tickets instantly.

### The BigPOS Tool:

Big Waiter

### Result

Orders reach the kitchen 3–5 minutes faster, increasing your daily table turnover.



2

## Empower Customers to Order & Pay

The Goal: Eliminate queues at the counter and allow your staff to focus on food quality, not order-taking.

### The Pro-Tip:

Shift the "labor" of ordering to the customer. It's faster for them and cheaper for you.

### The BigPOS Tool:

QR Menu Ordering & BIG SOK (Self-Ordering Kiosk).

### Result

Zero queue frustration and higher average transaction values through automated upselling.



3

## Digitalize the Kitchen for Zero-Error Prep

The Goal: Remove the mess of paper tickets, lost chits, and "shouting" in the kitchen.

### The Pro-Tip:

Use a digital queue that color-codes orders by how long they've been waiting.

**The BigPOS Tool:** BIG KDS (Kitchen Display System).

### Result

Improved accuracy and a calmer, more professional kitchen environment.



4

## Use Real-Time Data to "Trim the Fat"

The Goal: Stop guessing which menu items are making money and which are just wasting shelf space.

### The Pro-Tip:

Review your "Best Sellers" vs. "High Margin" items every week to optimize your menu.

**The BigPOS Tool:** BIG Analytics.

### Result

Data-driven decisions that directly increase your monthly take-home profit.



5

## Build Clarity at the Point of Sale

The Goal: Show clear ordering status to waiting customers and minimize dissatisfaction that slows down the checkout process.

### The Pro-Tip:

Give the customer a clear view of their order and display promotional posters while they pay.

### The BigPOS Tool:

BIG CDS (Customer Display System)

### Result

Faster payments, fewer "void" requests, and free advertising for your next big promo.



# READY TO SEE THESE IN ACTION?



**Your BigPOS Specialist will be in touch shortly to show you how these specific tools fit your unique floor plan.**